

# **ANYTIME ACCESS**

#### **Website Access**

Access your account anytime:

- 1. Go to www.newportgroup.com
- Select Login
- 3. Select Participant Access
- 4. Enter your User Id and Password

#### First-time users:

User Id: Your full Social Security Number (SSN), no dashes.

Password: Your date of birth (MMDDYYYY). Once logged in, you will be required to update your User Id and Password.

# **Interactive Voice Response**

Access your account anytime by speaking your request.

- 1. Dial: 888-401-5629
- Say 1 to be directed to the Interactive Voice Response Menu
- 3. Enter your Social Security Number (SSN)
- 4. Enter your Personal Identification Number (PIN)
- 5. Or, say 2 for all other options

#### First-time users:

PIN: Your default PIN is your date of birth (MMDDYYYY).

Once logged in, you will be required to change your PIN.

**Note:** Website and telephone transfer requests made by 4 p.m. ET will be processed on that business day. Requests received after 4 p.m. ET will be processed on the next business day.

## **Top Web Features**

- Rebalance your portfolio
- Transfer money between investment options
- Change your future contribution allocation
- Update your personal information
- Link to investment information
- View and download transaction history
- Balances viewable by funds or contribution source
- View a summarized description of your plan's details
- Monitor your retirement goals
- Data download to Quicken™
- Request eStatements.

## **Top Web Tips**

- Forgot your Password? To reset your login, visit the website and select Forgot Password? Enter your SSN and answer the security question.
- Use your mouse to click buttons instead of the Enter key.
- Use the website navigation instead of your browser's Back and Forward buttons.
- For your security always use the Logout link to end your visit to the website.